

4/25/17

MiPEC members have access to two key resources to assist in patient experience of care improvement efforts:

The Beryl Institute

MiPEC has purchased an organizational membership to The Beryl Institute, a global community of practice and premier thought leader on improving the patient experience in healthcare.

The Beryl Institute gives MiPEC members access to the Institute's full library of patient experience white papers, research reports, webinars (including the archive of past webinars) and topic calls (also including archived calls). In addition, MiPEC membership provides members with discounts to Institute events and the ability to network with other patient experience leaders throughout the world.

Membership in the Beryl Institute is available to staff in MiPEC-participating POs **and** practices.

Health Doers Network

The MiPEC HealthDoers Network is an on-line platform for MiPEC members to share resources, tips and tools, ask questions and engage in an active discussion about shared goal of improving patient experience of care in the provider office setting. It is a private group available only to MiPEC Workgroup members, who will find it an easy-to-use forum for finding improvement resources and sharing the journey with others who are traveling and learning along with you.

For information about access to these improvement resources, contact GDAHC at lmason@gdahc.org or at 248-282-6904.